



Neighbourhood Engagement Commitment

Section or department	Bournemouth East
Period Covered	July 2021 – September 2021

Our Vision - To provide an outstanding service to the people of Dorset

Our Mission - To keep people safe. To do the right thing. To make a difference. To collaborate

Our Promise – To proactively engage with you the community to listen, learn and respond to your concerns effectively and efficiently in order to build trust and confidence in local policing.

Local Policing Priorities for Reporting Period as defined by our communities through engagement and our community survey which is available for all residents to complete and feedback concerns to us at – [Click Here](#)

- 1. Drug dealing and county lines.**
- 2. Youth related exploitation, ASB, Violence & Drugs misuse.**
- 3. Burglaries.**

Please click the links to the web pages for in-depth information on how we are tackling our priorities: [Bmth East – East](#) / [Bmth East - West](#)



Crime trends, emerging issues and responses for the period covered:

Drug dealing and County Lines

The impact of drug related criminality is profound. Such crime types are commonly associated with knife crime and the carrying of weapons in general and linked to significant violent crime. Furthermore, drugs are linked to an increased criminal activity, petit crime and creates the feeling of an unsafe community with the respective residential area becoming 'stigmatised'.

County lines is clearly linked to drugs and targets some of the communities most vulnerable especially children. The neighbourhood team have a dedicated point of contact who provides oversight to this piece of work and focus through a partnership approach. The team will continue to develop their collaborative and partnership working to reduce vulnerability, gather information and intelligence, disrupt criminality and enforce legislation.

East Bournemouth NPT work closely with the BCP Councils' Anti-Social Behaviour Team and Targeted Enforcement Team to try and work towards a longer-term solution regarding drug dealing and ASB. Bournemouth East NPT have utilised new and existing legislation to really restrict the drug dealing networks; this legislation was used to target actual premises as well as individuals beyond that which could be achieved via criminal prosecutions. The use of such legislation in partnership with the BCP Council ASB's and Legal Team has culminated in the obtaining of multiple 'Premises' closures.

As a result of conducting welfare visits on some of our most vulnerable, the East Bournemouth NPT have recovered a significant amount of cash, Class A drugs and have closed numerous properties used by the 'County Lines'. East Bournemouth NPT have also located a number of young person's brought into the area as part of the 'County Lines' to deal drugs. East Bournemouth NPT has worked closely with other forces, predominantly The Met and The National Crime Agency to look at safeguarding, education and offences under the Modern-Day Slavery Act.

Over an 8-week period from January 2021, there was an increase in public based violence with incidents involving youths carrying and using weapons in Kings Park. NPT officers took ownership for this problem and created a problem-solving plan to track and manage emerging concerns with violence, weapons and drug offences within the area. A Temporal Analysis of the problem was carried out and as a result of the analysis resources were directed to the area to conduct 15 minutes 'hot spot' policing. As a result of this proactive approach, the problem was reduced with no further violent crimes being reported.



Youth Related Exploitation, ASB, Violence & Drugs Misuse:

Following the easing of lockdown restrictions there has been an increase in the levels of ASB across various areas within Bournemouth East. These issues have been linked to alcohol and drug misuse, homelessness and young people.

Whilst this behaviour has an impact on the whole community; the individuals involved themselves are vulnerable for many different reasons for example young people being at risk of exploitation and abuse.

Bournemouth East neighbourhood team have and will continue to aim:

1. To protect people at risk of harm and safeguard the vulnerable through effective preventative and evidence-based activity.
2. To focus on proactive prevention by reducing reoffending through targeted policing activity.
3. To protect local neighbourhoods and communities by identifying and prioritising those people, groups and places with the greatest needs
4. To manage and divert offenders.

We continue to do this by working collaboratively across the BCP neighbourhood policing sector, working with our partners at BCP council, education, health,



social care and numerous charities such as St Mungo's homeless charity by carrying out the following pro-active actions:

1. Planning and implementing days of action to prevent escalation of crime, disorder and ASB-by carrying out high visibility patrols in identified and/or emerging 'hot spots which include: Boscombe precinct, Holdenhurst Road, Lowther Gardens, Shelley Park, Woodland Walk, Kings Park, Hengistbury Head, Fisherman's walk, Boscombe pier, Boscombe beaches.
2. Gathering evidence from within our communities to support civil injunctions/civil orders.
3. The use dispersal powers ordering people to leave an area for up to 48 hours.
4. Effective data sharing between different agencies for problems to be identified and properly understood in support of our targeted activity and inform our problem-solving approach.

Burglaries

Being burgled can have a significant impact on your sense of safety by leaving you feeling vulnerable in your own home. Just under 50% of respondents to the Neighbourhood Policing Priority Survey felt that burglary should be a priority. Tackling burglary can have a wider impact because individuals who commit burglaries are often responsible for other crimes in our neighbourhoods. We can lessen the likelihood of becoming a victim by taking simple crime prevention measures at home. Boscombe NPT will continue to promote prevention through the police and local partners and support the strategy to reduce offending through targeted patrols and action against priority offenders.

All of these areas of business remain a top priority for Bournemouth East NPT and your Neighbourhood Policing Teams welcome any information or support from the public and local community. Please continue to report incidents to us online, on 101 or 999 in an emergency. [Do It Online | Dorset Police](#)



We will engage with our communities by holding face to face events

Face to face engagement events are currently prohibited but we hope to be able to get back out and about at public events and spaces after 21st June. In the meantime if you can't meet us at one of these events please let us know how we are doing or what concerns or affects you most through our community priority survey - [Dorset Neighbourhood Policing Priority Survey \(surveymonkey.co.uk\)](https://survey.monkey.co.uk)

What did we learn

The use of technology such as ZOOM, TEAMS and social media has been used effectively to carry out “face to face” engagements with some of our communities. These gave us the opportunity to understand the needs of our communities and the concerns they had during periods of national lockdowns.

Live streaming events over our social media accounts (Facebook, Twitter, YouTube) were held over the early part of 2021, these gave the public the opportunity to ask questions of the local NPT and hear updates on the work we had done and the priorities we are addressing. The use of this technology reached a far wider audience than had historically been reached with traditional face to face engagements.

How are we responding

- We are looking to attend local events to engage with our local communities
- Officers are attending virtual schemes such as resident's association meetings, neighbourhood watch meetings to support and empower the local community
- Further Facebook live events will be held



- A community style policing approach by way of high visibility patrols on foot in the 'hot spot' areas; making ourselves available and approachable
- Officers from across Dorset are supporting our Neighbourhood Team throughout the summer to tackle our hot spot priorities
- NPT continue to link in with ward councillors via regular meetings to provide community feedback and voice

What's Next

As already mentioned, our face to face engagements remain restricted at this time but we will be looking at attending any localised events and our teams remain out and about on routine patrols; engaging with our communities.

We will develop and increase the effectiveness of our digital engagement.

Digital engagement has been our main method of engagement over the past year and despite the expected easing of COVID restrictions we will continue to make good use of digital engagements to ensure we are reaching as many of our communities as possible.

Officers and staff will post regular updates on social media covering the good work being carried out to tackle our priorities, community updates, Patrols & general insights to neighbourhood policing.



We will improve and increase our use of social media to engage with the public and keep them informed.

All NPT officers have been given training on how to effectively use social media to engage with our communities. We continue to look for new ways to do this through video, live online events and speaking directly to local communities via Facebook groups. We try to actively engage by replying to comments when appropriate and look to provide quality posts with context. Of our social media posts in May our most engaging posts was:

Social media links to Bournemouth Police (@BournemouthPolice):

[Facebook](#)

[Instagram](#)

[Twitter](#)

E-Scooters Did you know?

You are only allowed to ride an e-scooter on private land with the landowner's permission.

It is against the law to ride an e-scooter on public land including pavements, cycle lanes, roads, beach promenades, bridleways, or any publicly accessible land such as parks and car parks.

Why is this?

E-scooters are classified as Personal Light Electric Vehicles. This means they are treated as motor vehicles and have to keep to the same legal requirements.

Where can I ride my e-scooter?

It is against the law to ride an e-scooter on public land including pavements, cycle lanes, roads, beach promenades, bridleways, or any publicly accessible land such as parks and car parks.

What happens if I'm caught?

You must stop using your e-scooter on public land immediately. The police can issue you a warning, can seize your scooter and the rider may also be liable for prosecution for traffic offences.

Performance for Your Post

32,962 People Reached

930 Reactions, Comments & Shares

156 Like	37 On Post	119 On Shares
4 Love	1 On Post	3 On Shares
19 Haha	6 On Post	13 On Shares
3 Wow	0 On Post	3 On Shares
2 Sad	1 On Post	1 On Shares
9 Angry	2 On Post	7 On Shares
635 Comments	97 On Post	538 On Shares
102 Shares	102 On Post	0 On Shares
5,506 Post Clicks		
178 Photo Views	4 Link Clicks	5,324 Other Clicks

NEGATIVE FEEDBACK

4 Hide Post 2 Hide All Posts

0 Report as Spam 0 Unlike Page

Reported stats may be delayed from what appears on posts



We will consult and engage with our communities to make them integral to the decisions we make.

Bournemouth East NPT uses the results of the online Priority Survey ([Click here to view](#)) to identify the priorities the local community would like us and our partners to focus on. The survey asks the respondents to answer 3 clear questions and identifies 3 priorities. The surveys are refreshed every 6 months and they form the basis of our #yousaidwedid activity, posted on our social media.

We also engage with partners in the Partnership and Co-ordinating Group.

We also consult with our ward councillors on a monthly basis.

The result of these consultations affects the locations we patrol, as well as identifying vulnerably victims and possibly suspects. It's used along with crime data and other measurements to determine our priorities.

We will increase and broaden our engagement across all communities ensuring we are inclusive of seldom-heard communities.

We are currently reviewing and updating our Key Community Contacts (KCC). These are individuals who can speak for their communities and help us improve the service we provide.

Currently the KCCs are used to comment on and provide feedback on this document, in general consultation, following critical incidents that may affect their communities and to assist us in communicating with their communities.



This is an area that is being worked on, the people we have as KCCs will change to better represent the communities they represent.

When planning future engagement opportunities, we consider our seldom heard groups and try to utilise our community relationships to deliver engagements, not only to the wider communities, but also to those seldom heard communities. We will strive to develop new working partnerships with our seldom heard groups. If you are a member of a community group and would like us to attend community meetings, events, or activities, then please do get in contact with the team. You can do this by emailing 101@dorset.pnn.police.uk marking it FAO the relevant NPT (town you operate in) e.g. *FAO Bournemouth East NPT*.

Neighbourhood Policing Team

Bournemouth East currently has

1 Inspector, 2 Sergeant, 11 PCs and 7 PCSOs

You can find out who your local NPT officers are via our webpages: [Click Here](#)

Neighbourhood Inspector

Inspector 155 Helen DEAKIN

Neighbourhood Chief Inspector

Chief Inspector 1405 Alan SETCHELL