

Minimum Standards

The below details describe the minimum standards required to deliver connectivity and how they will be monitored across the Force. It is expected that all staff will understand how they contribute to the tasks that are essential for good connectivity:

	Task	Key Elements	Measure of success
1	Build and deliver connectivity plans	<ul style="list-style-type: none"> • Informed by Engagement Profiles • In consultation with the community 	Delivery of a completed plan available for public viewing that is up to date and relevant to your area of business
2	Face to Face engagements with members of the community	<ul style="list-style-type: none"> • Regular and scheduled opportunities • Different methods to suit community • Planned visible and accessible presence at high footfall key community events 	Number of engagement events held; Number of people that attended/engaged; Public feedback to Force/OPCC
3	To build and maintain accessible positive relationships with key community leaders and organisations	<ul style="list-style-type: none"> • Ensuring collaboration and regular contact with key partners and stakeholders • Providing opportunities for two way dialogue to voice concerns 	Maintain the level of contact mutually agreed; Regularly assess the impact and outcomes of this contact (at least annually)
4	To increase the use of social media platforms	<ul style="list-style-type: none"> • To provide local communities with timely and accessible information • Exploiting engagement opportunities with key groups 	Each local team to have at least one social media account which is widely promoted; Messages posted, responses received and growth in reach across platforms
5	Communicating outcomes against priorities on a regular and timely basis	<ul style="list-style-type: none"> • Linked to neighbourhood priorities • Updates on previous priorities • Updates on other outcomes 	Number of communications issued; Number of priorities addressed; Public feedback and satisfaction

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	Task	Key Elements	Measure of Success
6	To promote and support the use of the Dorset Alert system	<ul style="list-style-type: none"> • Number of officers and staff using the system • Promoting prevention messages and raising awareness and good news messages 	Increased number of people registered, number of messages; More members of the community informed about what is happening in their area
7	To have a website for the local policing area	<ul style="list-style-type: none"> • Relevant, informative • Regularly maintained 	Dip-checking to ensure websites hold accurate and informative information; Public feedback/satisfaction
8	Ensure local Councillors are recognised as key community leaders	<ul style="list-style-type: none"> • Neighbourhood Inspector responsible for local councillor relationships • Regular contact with councillors 	Councillors feel informed, receive timely information and share as appropriate
9	Ensure regularly engagement with the Safer schools and communities team	<ul style="list-style-type: none"> • SSCT connectivity plan • SSCT PCSO engagement with local policing teams • Regular, ongoing contact 	Regularity of contact; Identification of opportunities for Early Intervention
10	To utilise Neighbourhood Engagement Officers	<ul style="list-style-type: none"> • Linked to Engagement Strategy • Provide a proactive community link including wide use of social media • Explore opportunities to create engagement volunteers 	Consistent approach to community events and utilising the assessment criteria, increased engagement with key stakeholders, identify learning opportunities through engagement