



Lost Property Insurance Notice

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Dear customer

Thank you for attending/calling to report the loss of your property to Dorset Police.

The police service in England and Wales do not take reports of lost property and will not issue lost property reference numbers. We do not investigate or validate claims of loss.

Please feel free to send this standard Insurance Notice letter to your Insurer as confirmation of police service policy in respect of lost property. The lack of reference number should not invalidate any insurance claim.

For more information, visit www.dorset.police.uk – [Do It Online page](#)

Lost property advice

Where your item is serial numbered, we recommend that you register items in advance at www.immobilise.com free of charge. This will help the police identify your property if ever stolen/lost.

You can report any loss at a number of places online for example:

www.lostbox.co.uk - Free service

www.immobilise.com - Free service

www.reportmyloss.com – ‘Report My Loss’ allows losers to print a numbered ownership certificate, confirming the details of the loss. They do charge a fee for this service. At this time, in instances where an insurance company insist on a reference number, Dorset Police support payment if proven the loss has occurred in Dorset.

Where the item is a pedal cycle, we recommend that you register and report the item lost at www.bikeregister.com

Details of losses reported via these methods are made available to police forces across the UK. This ensures the best chance of being reunited with your property. This information is already available to insurance companies and service providers using the NMPR™ and Bike Register system, which makes any further loss report unnecessary.

If you think you have lost your property in **public place/premises or on public transport**, such as

- Licensed premises (pubs, bars, nightclubs)
- Private premises (house, hotel, hostel)
- Business premises (restaurants, shops, supermarkets, offices, entertainment venues)
- Educational premises (schools, universities, colleges)
- Public transport (trains, buses, trams)
- Taxis (including Private Hire vehicles)
- Airport

You should make direct contact with these services directly, as they often operate their own lost and found property service and are better placed to deal with your enquiry.