



# YOUR DORSET . YOUR POLICE . YOUR VIEW



The Your Dorset, Your Police, Your View project was a way for the public to learn more about, and give their views on, the work of Dorset Police

It launched in August 2015. Each month, a different aspect of policing was explored and the public were asked to give their views through an online survey and via comments on the Force's social media.

Over seven months, the project reached more than a million people. It received 5,500 detailed survey responses along with thousands of comments on social media.

This document contains a summary of the results of each month's consultation.



Thank you to all those who took part in the consultation. The results from the surveys and all the feedback we received on social media have been extremely helpful. Now, we can start using your opinions to help shape policing in Dorset.



# YOUR DORSET . YOUR POLICE . YOUR VIEW

## August

### Modernising to improve policing

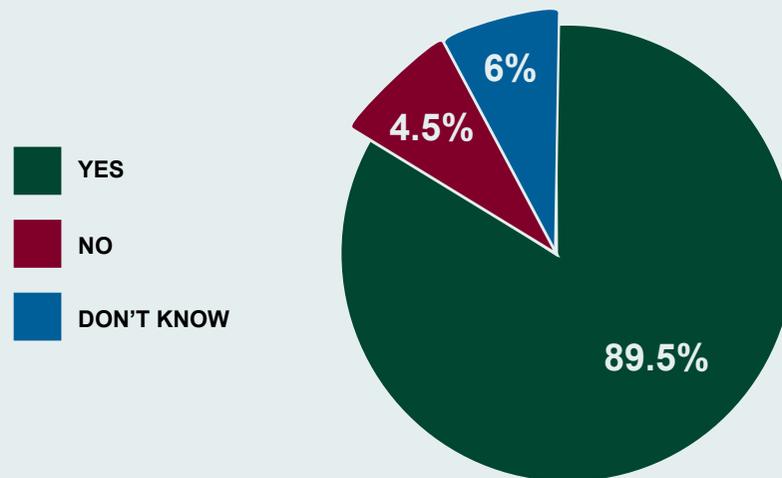
In August we focused on 'Making the most of our people' and 'How technology is changing the way we police'.

We introduced you to the people that make up Dorset Police - from the Officers, PCSOs and Special Constables to our Police Staff and Volunteers. We showed you what our officers and staff deal with on an average day in the county and the variety of demands that Dorset Police manages.

As part of the focus on how technology is changing the way we police, we told you about some of the new cutting edge initiatives used by police forces. This included the Smarter System Programme, Mobile Policing and Body Worn Video.

You can find a recap on August's consultation activities [here](#)

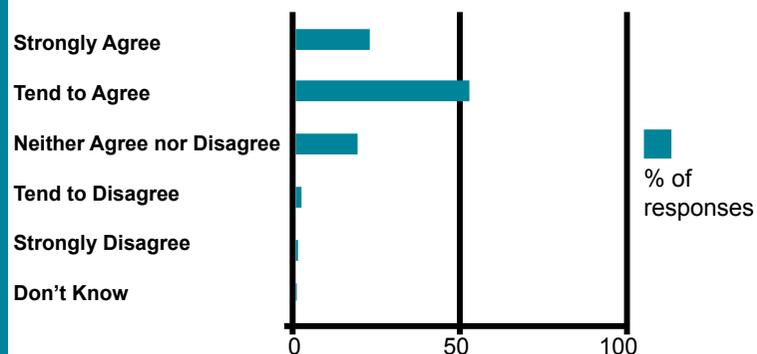
Do you support the use of Body Worn Video?



From the respondents to August's survey:

- Nearly 70% felt their local police are doing a 'good' or 'excellent' job
- Over 75% felt that the use of Body Worn Video (BWV) will improve trust and confidence in Dorset Police
- Most were not worried about their privacy or security relating to BWV and believed it will help the police
- Most would welcome more use of video technology including drones. We followed up on this topic during the February survey – 87% said they supported the use of drones by Dorset Police to aid operations such as missing person searches and crime scene photography.

Taking everything into account I have confidence in the police in this area



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## September

### Preventative and Proactive Policing

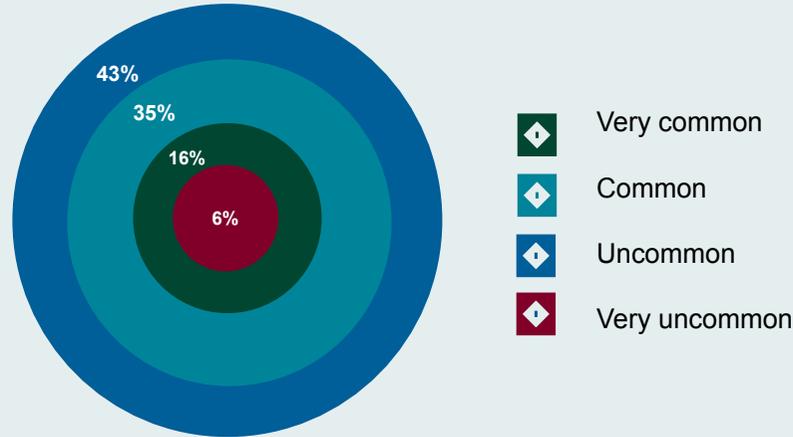
In September we told you about the work of the Offender Management Unit, which deals with the most prolific offenders in Dorset and does invaluable work in preventing reoffending.

We also explained some of the tactics involved in preventative policing, including the work of Operation Castle in preventing burglary in the county, and in proactive policing.

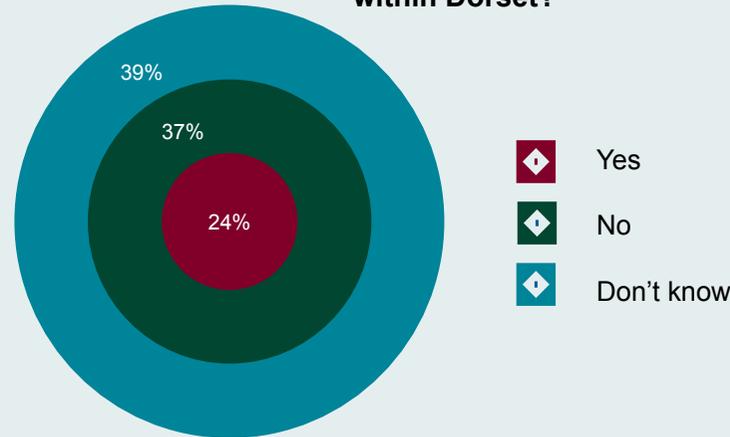
This included details of the No Excuse approach to reducing the number of casualties on Dorset roads and operations in place to tackle drugs and the organised crime groups who supply them.

Recap on September's events [here](#)

How common do you feel drug offences are in your area?



Do you think Dorset Police is doing enough to tackle drug crime within Dorset?



Of the survey respondents:

- Nearly 80% felt providing support to change an offender's behaviour was important – mainly to prevent them from reoffending
- Most supported community resolutions, requested by the victim and agreed by the offender and the police, to low level crime such as vandalism.
- Almost 50% thought road enforcement activities were predominantly carried out for reasons of safety
- Most felt that the most effective activity in making Dorset's roads safer is issuing tickets for offences such as speeding
- Over 50% felt drug offences were common or very common. We followed up on this during February to find out how people felt Dorset Police is handling drug crime in the county (left).



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## October

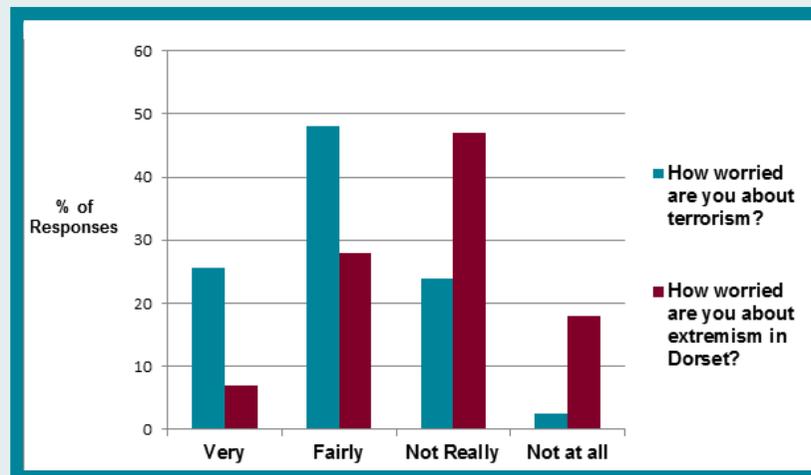
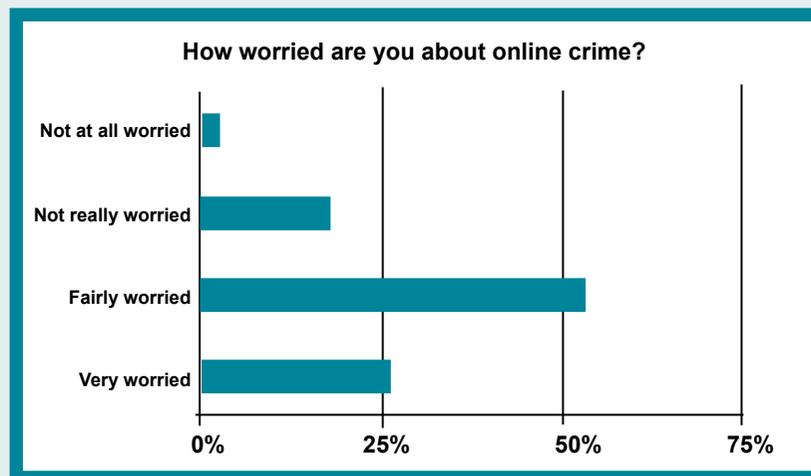
### Protecting you from risk and harm

During October, we focused on sections of Dorset Police that protect you from risk and harm, and our work to combat serious crimes.

We told you about some of the dedicated operations which the Force runs to tackle crime threats in the county, including Operation Luna which was launched in response to a national form of telephone fraud and courier fraud targeting predominantly elderly people.

We also introduced you to some of the specialist units which are targeting emerging threats to the public: these included the Paedophile On-Line investigation Team (POLIT) and the Cyber Crime Unit.

Recap on the October activities [here](#)



The main findings were:

- Most were concerned about online crime on some level, although 60% felt there was enough information regarding online safety available to them
- Over 87% would feel confident in reporting domestic abuse to Dorset Police – for those who wouldn't, most said it was because they didn't feel Dorset Police could resolve their issue
- 75% supported partnerships with mental health agencies to resolve incidents where the individual suffers from mental ill health
- Nearly 75% were worried about terrorism on some level generally. However, we followed up on the related topic of extremism during the February survey and found that only 35% were worried on some level about extremism specifically in Dorset.



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## November

### Local Policing in Your Area

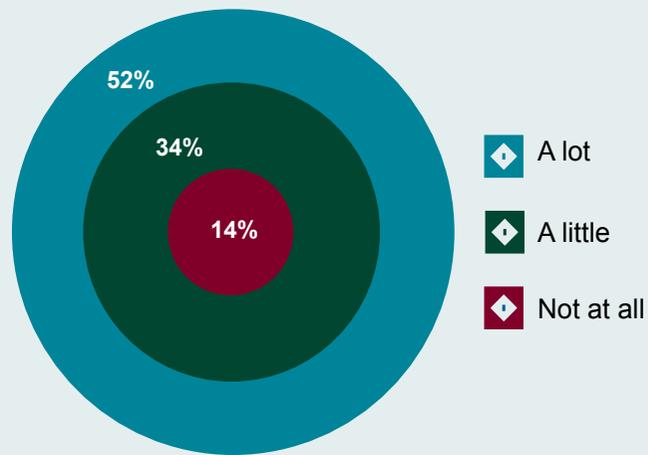
The November consultation focused on local policing - including contact methods, patrol and emergency duties and the work of Neighbourhood Policing Teams (NPTs).

We reminded you about the different ways that you can contact the police - from our public contact points and online services, access to the 101 telephone line and crime prevention advice, to the 999 call handlers who respond to emergency telephone calls.

We gave you the opportunity to follow a day in the life of Bournemouth and Wareham patrol officers, giving an insight into the type of incidents our officers respond to on a daily basis. We also let you shadow Dorchester NPT as they tackled issues in their community, and explained what the future will hold for neighbourhood policing as part of the Project Genesis review.

Recap on November's events [here](#)

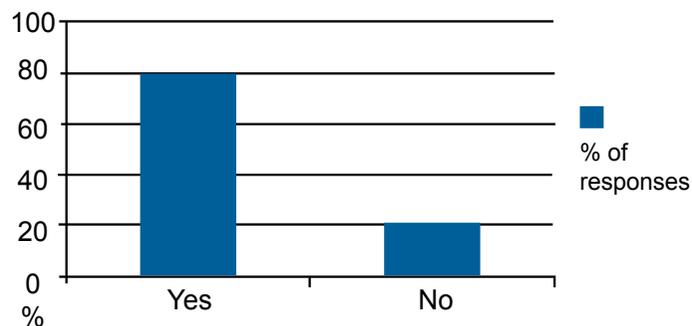
How much do you think you and local people can influence the police about tackling problems in your area?



The findings were:

- 79% supported the reporting of low-level crime through email or online
- 76% would welcome the option to receive updates about crimes they've reported via text
- Most knew their local police or would like to get to know their local officer
- Most wanted to influence local policing, most preferably through group meetings, online and social media and via polls or surveys
- November's 24-hour Tweetathon gave an insight into the diverse range of incidents, crimes and issues Dorset Police with every day. The Force sent out a total of 1,412 tweets and reached more than 1.4 million people.

Do you support the reporting of low-level crimes through email or the Dorset Police website?



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## December

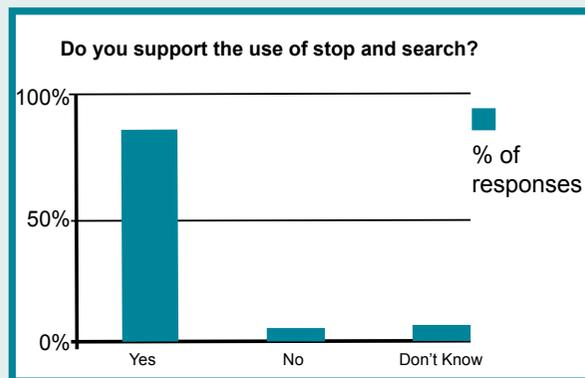
### Working Smarter and Closer with Others

During December, we shared with you how we work with our policing partners, other agencies in Dorset and local community groups.

We explained our Strategic Alliance with Devon & Cornwall Police and our work with the other forces across the South West region. We also discussed national initiatives and current and future possibilities for collaboration, including with local councils and with the Fire & Rescue Service.

As well as these cross-service partnerships, we also told you about the work we do with community and voluntary groups across the county. This included a profile of Neighbourhood Watch groups in Dorset, the community problem solving we undertake with groups in rural and urban areas and our invitation for local people to take part in the Lay Observer Scheme.

Recap on the activities [here](#)



The main findings were:

- Most people weren't aware of the Strategic Alliance before the consultation
- Most felt the main benefits of the Alliance were cost savings, efficiency and shared intelligence, while the main concerns were that it would lead to fewer resources and would damage Dorset Police's identity
- Over half of those who supported the use of stop and search specified this was because it provides increased safety and helps prevent crime
- Most felt that to increase the appeal of voluntary groups such as Neighbourhood Watch, there needs to be more publicity and a new image.

### Which areas of policing should Dorset Police handle by itself/together with other Forces?



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## February

### Making your views matter

This final month aimed to establish, given the insights provided as part of the consultation, which of the policing areas discussed were considered the highest priority.

The work Dorset Police do every day was split into 14 categories, and members of the public were asked to rank the five that they felt the Force should be focusing on.

The areas that were ranked most highly were Emergency Response, Protecting Vulnerable People, Neighbourhood Policing, Major Crime Investigation and Crime Prevention.

The February survey also clarified topics that, after the analysis of results in January, needed further discussion or had elements which had been previously overlooked. This included areas where results had been notable, as well as questions based on your suggestions in previous surveys.

You can find the results of these extra questions earlier in this summary.

- Responses: **1,254**
- Frequency Most Important: **626**
- Average Importance: **2.11**

#### Emergency Response



- Responses: **891**
- Frequency Most Important: **186**
- Average Importance: **2.89**

#### Protecting Vulnerable People



- Responses: **802**
- Frequency Most Important: **165**
- Average Importance: **2.79**

#### Major Crime Investigation



- Responses: **975**
- Frequency Most Important: **190**
- Average Importance: **2.86**

#### Neighbourhood Policing



- Responses: **670**
- Frequency Most Important: **153**
- Average Importance: **2.97**

#### Crime Prevention



We also received a host of comments on Force social media during February. These were the most cited issues.

- Roads Policing: **57% Positive**
- Anti-Social Behaviour: **48% Positive**
- Visibility and Local Policing: **66% Positive**
- Funding: **66% Positive**
- Public Contact: **30% Positive**

