

NICE • Investigate

Digital Evidence Management System

Fact sheet

What is NICE Investigate DEMS?

NICE Investigate is a Digital Evidence Management Solution (DEMS) software tool that automates the entire digital investigation and evidence management by helping police investigators resolve more cases, faster.

The DEMS platform electronically shares the information - via the internet - to improve collaboration with the police, businesses, members of the public and the CPS, allowing more cases to be successfully solved and prosecuted.

How this helps the police

NICE Investigate automates and speeds up the entire evidence collection, discovery, analysis, management, notification and sharing process.

It improves productivity by eliminating manual, time consuming evidence collection and analysis activities, ultimately helping investigators resolve more cases faster.

Investigators can now spend less time gathering and organising evidence, checking and rechecking to ensure they have everything and have more time for investigating.

“Your CCTV security cameras can help deter and rapidly solve crime. Register them with your local police force to streamline information exchange and empower the police with the evidence needed to catch criminals faster and make your businesses and community safer.”



How this helps you

Historically, sharing digital media evidence was protracted, impacting on reporting and investigating crime.

The NICE Investigate solution addresses this issue by allowing businesses and members of the public to, voluntarily, pre-register their cameras, via the 'Community Portal', with their local police force.

This FREE service means that in the event of an incident or crime, those registered can share their relevant CCTV footage via email directly to their police force upon request and within seconds.

Why use NICE Investigate

The solution dramatically improves crime investigation processes and outcomes:

- Pre-registered cameras - via the Community Portal - mean instant and easy sharing of CCTV footage with your police force.
- Camera registration and sharing of multimedia (CCTV, Images) is quick and easy.
- Reduced risk of evidence being "lost" in the post or misplaced
- No disruption to the business or to staff by having to wait hours to burn data to discs or USB sticks.
- Helps make the local community a safer place for your business and members of the public.
- Information is kept safe and secure; never made public.
- Participation is FREE and always remains 100% voluntary.



Who can see the data ?

The address and contacts (users and groups) as well as any registered cameras would be visible in the Police System (but police cannot access the account on the community Portal). The media is only visible to the individual registered until the police submit a request for it to be shared and you share the media.

Who controls who has access to the data?

Within the Community Portal the registered party control who has access to the account. Once media is shared with the police force, the force's access control policy controls who has access to the shared media.

What is the retention period of the data?

The retention policy follows the local police force's "retention and deletion" policy once ingested by the force. Currently the media stays in the community portal of NICE Investigate until a 'clean-up schedule' removes the media once it has been uploaded and stored.

Once uploaded can the data be accessed/edited by the uploader?

Until the response is submitted, you can decide to remove the media. There are no editing functions in the community portal. Once it is received by the police, the force can edit the working copy of the media and the meta-data. However, the original submitted version is always kept, hashed protected and cannot be edited. It can always be retrieved if there is a legal challenge of the working copy or a variant.

How do I register my cameras?

In Devon and Cornwall, please email dcpbusinessregistration@devonandcornwall.pnn.police.uk.

In Dorset, please email dorsetbusinessregistration@dorset.pnn.police.uk.

Why NICE?

Leveraging 30+ years of experience helping thousands of public safety agencies manage their digital evidence, NICE has developed the industry's first end-to-end digital investigation and evidence management solution.

Running on the Microsoft Azure cloud, NICE Investigate automates the collection, analysis and sharing of ALL digital evidence, so investigators can resolve more cases faster. NICE Investigate is currently being used by 23 forces and policing organisations in England and Wales.