

# Poole Town & Oakdale NEWSLETTER



February 2010

## Safer Neighbourhood Team works with town centre shops



The Poole Town and Oakdale Safer Neighbourhood Team (SNT) is working closely with partners to ensure that shopping in Poole town centre is an enjoyable and safe experience for all who visit the town.

behaviour in the high street and the main shopping arcades.

The group discusses any individuals who have come to the attention of the SBS and decide whether to ban them from the town's shops.

The SNT attends regular Safer Business Scheme (SBS) meetings with shop managers, security staff and the town's CCTV operators to discuss issues such as shoplifting, begging, drunkenness and anti-social

The shops that take part in the scheme are linked by radio handsets which enable staff to warn each other if banned individuals are trying to enter their stores or if there is any suspicious behaviour taking place.

### CURRENT PRIORITIES

(From public meeting on 12 January. Correct at time of going to print)

You have told us that the following issues are important in your neighbourhood:

**Anti-social behaviour in the town centre including street drinking and drug misuse**

**Anti-social behaviour in the area of Christopher Crescent**

## Your Safer Neighbourhood Team:



Sgt Billy Bulloch    PC Angie Chase    PCSO Oliver Duell    PC Tony Dunkerley    PC Alan Leeland    PCSO Stuart Mabbutt    PCSO Steve Spooner    PC Sharon Spry



PCSO Luke Taylor    Housing Claire Starmer    Children's Services Annie Draper    Anti-Social Behaviour Adrian Blow    Community Development Daniel Biggs    Environment Rachel Davies    Fire & Rescue Keith Barnes    Housing Claire Hollard

# Home safety checklist

**Following the busy period at the start of the New Year, it is easy to forget the simple measures that ensure the safety of you, your home and your personal possessions as we head into Spring.**

Dorset Police is asking residents to remain vigilant and be aware of who is calling at their door, in a bid to prevent distraction burglaries.

Officials from all councils across Dorset and employees of utility companies will always carry identification with them so the advice is - if you are in any doubt about the person at your door, don't let them in.

All council staff are required to wear ID badges at all times which will be offered when carrying out visits.

A limited number of council officials have powers to enter people's homes

without prior notice. A council spokesperson said: "We would never visit a resident without good reason and only in exceptional circumstances do we visit without prior notice. If people are suspicious of anyone visiting their home they should always check they are genuine before allowing them entry.

"Genuine callers do not mind being asked for identification or waiting until you have telephoned the organisation they claim to be from, to verify their details."

If someone calls at your door and you are not expecting anyone, the advice from Dorset Police is:

**Stop** - Before you answer the door, stop and think whether or not you are expecting anyone. Check the back door is closed and locked and remove the key.

**Chain** - Put the door chain

or bar on the door before opening the door and always keep it on when talking to the person on your doorstep. If you can, look through a window to see who is calling.

**Check** - Ask for and carefully check their identity card. Take the card and close the door leaving the caller on the doorstep. Do not let them in. Do not phone the number on the card as this may be fake. If the caller states they are from the council or other authority, look the phone number up in the phone book or on a recent bill. You will then be able to check the caller is genuine. Take your time. If the caller is genuine they will be happy to wait while you do this.

Debbie Oldfield, Crime Prevention Advisor, Dorset Police, explained: "If you do get any suspicious callers at your door asking to come in, please call Dorset Police on 01202 222 222."

Safer Neighbourhoods is a commitment by Dorset Police to improving the quality of life in our communities by working together with partner agencies – including Borough of Poole and Dorset Fire and Rescue Service – to tackle the issues identified by local people as those that matter most.

Get in touch with us today to find out how you can raise your issues. This is your chance to influence the service that we, the police, and our partners provide. Your opinions are important to us - this process will not work without you.

# New police station opens in Poole

The new Poole Police Station opened its doors to the public on 17 December 2009.

The station is located in the Joint Emergency Services Building on Wimborne Road, near Poole Stadium, and will be open from 7am to midnight Sunday to Thursday, and from 7am to 1am on Fridays and Saturdays.

Chief Superintendent Lynn Hart, who opened the building, said: "I'm delighted to have opened this excellent

community facility. The new police station is far more welcoming and accessible to members of the public than the old police station at Poole Civic Centre.

"It also provides us with improved facilities, including 10 more cell spaces, for delivering operational policing in Poole."

The Joint Emergency Services Building is shared by Dorset Police and Dorset Fire & Rescue Service.



The new police station

An unemployed man from Bournemouth has been sent to prison for three years after he attacked and injured a man in Poole.

The 23-year-old pleaded guilty to wounding with intent to cause grievous bodily harm, after the incident near Poole Quay in May 2009.



## PRIORITY UPDATE

**You said:** there is street drinking and associated anti-social behaviour in Poole town centre

**We have:** invited traders, residents and local councillors to raise their views at a public meeting set up to address these issues.

We have been looking into the possibility of introducing a 'no drinking zone' in the area.

Further updates will follow in the next edition of the Poole Town and Oakdale newsletter.

**You said:** there is drug dealing taking place in Poole High Street

**We have:** increased our patrols in areas where drug dealing is reported to be taking place.

Further updates will appear in the next edition of the newsletter, following the public meeting where this issue will be discussed by the Poole Town & Oakdale Safer Neighbourhood Team, partners and the public.

# USEFUL CONTACTS

**Police (Emergency)** **999**

Crimes in progress or life threatening incidents

**Police (Non-Emergency)** **01202 222222**

To give information or report an incident which is not an emergency

**Lesbian & Gay Liaison Officer (LAGLO)** **01202 269911**

24 hour answerphone or email: [laglo@dorset.pnn.police.uk](mailto:laglo@dorset.pnn.police.uk)

**Borough of Poole** [www.boroughofpoole.com](http://www.boroughofpoole.com)

24/7 you can use the 'Report It' and 'Apply For It' options on the 'home' page online at [www.boroughofpoole.com](http://www.boroughofpoole.com) for any Council service issue listed below.

## Environmental Issues

• Abandoned vehicles • Noise nuisance • Litter bins • Fly-tipping •  
• Refuse collection • Dogs (strays/barking/fouling) • Graffiti - 'Report It' **01202 261700**

## Highways & Transportation Issues

• Potholes • Street lighting faults • Flooding - 'Report It' **01202 262200**

**Parks & Open Spaces Issues** - 'Report It' **01202 261306**

## Community Safety Issues

Anti-social behaviour - 'Report It' - email: [community.safety@poole.gov.uk](mailto:community.safety@poole.gov.uk) **01202 633516**

Community Development - email: [community.development@poole.gov.uk](mailto:community.development@poole.gov.uk) **01202 633430**

## Social Services

Adults Help Desk - email: [sshelpdesk@poole.gov.uk](mailto:sshelpdesk@poole.gov.uk) **01202 633902**

Children & Young People - email: [childrenandfamilies@poole.gov.uk](mailto:childrenandfamilies@poole.gov.uk) **01202 735046**

**Safer Poole Partnership** **01202 633497/633805**

email: [safetogether@poole.gov.uk](mailto:safetogether@poole.gov.uk)

**Poole Housing Partnership (PHP)** **01202 264444**

[www.yourphp.org.uk](http://www.yourphp.org.uk)

**Main Switchboard** **01202 633633**

**Home Watch** Joan Percy [j.percy1@ntlworld.com](mailto:j.percy1@ntlworld.com) **01202 737659**

**Citizens Advice Bureau** [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk) **01202 680838**

**NHS Direct** [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk) **0845 46 47**

**Wilts & Dorset** [www.wdbus.co.uk](http://www.wdbus.co.uk) **01202 673555**

**Benefits Agency** [www.dwp.gov.uk](http://www.dwp.gov.uk) **01202 446000**

**Dorset out-of-hours medical service** **0845 600 1013**  
[www.swast.nhs.uk](http://www.swast.nhs.uk)

**Benefits Fraud** [www.direct.gov.uk](http://www.direct.gov.uk) **01202 333000**

**Crimestoppers** **0800 555 111**

**Confidential anti-terrorist hotline** **0800 789 321**

## Get in touch

Let us know what concerns you most.

Call:  
**01202 222 222**  
or **07919 290098**

Write to:  
**Poole Town & Oakdale  
SNT  
Poole Police Station  
Wimborne Road, Poole,  
BH15 2BP**

Email:  
**[pt&o.snt@dorset.pnn.police.uk](mailto:pt&o.snt@dorset.pnn.police.uk)**

[www.dorset.police.uk](http://www.dorset.police.uk)

## Raise your issues

Next public meeting:

**Lighthouse, Poole**

23 February, 6.00pm

Cops at the Shops:

**Dolphin Centre, Poole**

27 February, 11.00am

27 March, 11.00am

24 April, 11.00am

29 May, 11.00am

26 June, 11.00am